RUMORS VS FACTS ON FEMA DISASTER ASSISTANCE FOR HURRICANE ISAAC

<p>RUMOR:</p>

There’s no easy way to get true, reliable info about FEMA’s disaster aid programs.<br />

FACT:

Straight answers and plain facts are available from the disaster aid program experts on FEMA’s Help Line. Call 1-800-621-3362 or TTY 1-800-462-7585 to learn about disaster assistance programs and to register for aid. You can talk with multilingual experts every day from 7 a.m. to 10 p.m.<br />

RUMOR:

It’s hard to register for FEMA disaster assistance.<br />

FACT:

There are three ways to register for disaster assistance. Call 1-800-621-3362; TTY 1-800-462-7585; online, visit www.disasterassistance.gov or go to m.fema.gov via web-enabled phone. Users of 711-Relay or Video Relay Services should call 1-800-621-3362. St. Charles Parish residents are urged to register with FEMA as soon as possible.<br />

RUMOR:

It takes a long time for disaster aid to reach survivors.

FACT:

FEMA already has Individual Assistance specialists on the ground in Louisiana, and they have already approved more than $1.8 million in assistance to survivors. They will continue to process assistance for eligible survivors as applications are received.<br />

RUMOR:

Survivors can’t register for FEMA assistance if they have insurance.

FACT:

Insurance specialists are available to help survivors by registering them for disaster assistance. They can help determine what they may be eligible for and explain the programs to registered survivors.