<p>RUMOR: There’s no easy way to get true, reliable info about FEMA’s disaster aid programs. </p>

<p>FACT: Straight answers and plain facts are available from the disaster aid program experts on FEMA’s Help Line. Call 1-800-621-3362 or TTY 1-800-462-7585 to learn about disaster assistance programs and to register for aid. You can talk with multilingual experts every day from 7 a.m. to 10 p.m.</p>

<p>RUMOR: It’s hard to register for FEMA disaster assistance. </p>

<p>FACT: There are three ways to register for disaster assistance. Call 1-800-621-3362; TTY 1-800-462-7585; online, visit <a href="http://www.disasterassistance.gov">www.disasterassistance.gov</a> or go to <a href="http://m.fema.gov">m.fema.gov</a> via web-enabled phone. Users of 711-Relay or Video Relay Services should call 1-800-621-3362. St. Charles Parish residents are urged to register with FEMA as soon as possible.</p>

<p>RUMOR: It takes a long time for disaster aid to reach survivors. </p>

<p>FACT: FEMA already has Individual Assistance specialists on the ground in Louisiana, and they have already approved more than $1.8 million in assistance to survivors. They will continue to process assistance for eligible survivors as applications are received.</p>

<p>RUMOR: Survivors can’t register for FEMA assistance if they have insurance. </p>