LED Opens COVID-19 Help Desk for Louisiana Businesses

Baton Rouge—Today, Gov. John Bel Edwards and Secretary Don Pierson of Louisiana Economic Development announced the opening of an LED help desk that provides email and hotline support for Louisiana businesses impacted by COVID-19.

For COVID-19 business questions, LED may be reached at LEDbiz@la.gov or via the toll-free hotline, (833) 457-0531. The COVID-19 hotline is staffed from 8 a.m. to 8 p.m. Monday through Friday. Be aware that high call volumes might result in delays. Callers are encouraged to keep trying, leave a voice mail or contact LED via email.

For Louisiana businesses seeking federal financial assistance, they are encouraged first to contact the U.S. Small Business Administration to apply for COVID-19 disaster aid. The SBA Customer Service Center may be reached at (800) 659-2955, with an additional TTY line for the hearing-impaired at (800) 877-8339.

“Louisiana has experienced the fastest rate of increase for confirmed COVID-19 cases in the world, and it is imperative that everyone in our state take part in the efforts to slow the spread of this disease,” Gov. Edwards said. “Businesses are making tremendous sacrifices to slow the spread, and resources are available to help businesses navigate this crisis. If your business has questions, please make use of the resources that Louisiana Economic Development has made available to you.”