Disaster Recovery Centers Open to Help Louisiana Flood Survivors

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Disaster recovery centers are open to help Louisiana flood survivors. The centers are open 8 a.m. to 6 p.m. Monday through Saturday and noon to 5 p.m. Sundays until further notice. Survivors may locate centers online at http://asd.fema.gov/inter/locator/home.htm or by calling 1-800-621-3362.

Representatives from the Governor’s Office of Homeland Security and Emergency Preparedness, the Federal Emergency Management Agency, U.S. Small Business Administration, volunteer groups and other agencies are at the centers to answer questions about disaster assistance and low-interest disaster loans. They can also help survivors apply for federal disaster assistance.

It is not necessary to visit a center to register for and receive federal disaster assistance. If possible, survivors should register with FEMA before visiting a recovery center. If survivors have no other way to register, go online to DisasterAssistance.gov or call the FEMA helpline at 1-800-621-3362. Help is available in most languages. Phone lines are open 7 a.m. to 10 p.m. seven days a week until further notice.

More Louisiana Residents Now Eligible for Federal Disaster Assistance, Urged to Register

Louisiana disaster survivors in Jackson, Rapides, Red River and Sabine parishes may now be eligible for federal disaster assistance. Their first step is to register with FEMA by calling 1-800-621-3362 or online at DisasterAssistance.gov. It is not necessary to visit a recovery center to register.

The federal disaster declaration issued March 13 for seven Louisiana parishes has been expanded three times to include 23 additional parishes as a result of severe storms and flooding that began on March 8, 2016, and continues.