Summary of Conclusions – ESF-14 Cross-Sector Business & Infrastructure Conference Call

Opening Comments

CISA
- We continue to have conversations with communications carriers
- We have good faith that the backbone will hold up and can support the workforce
- For those experiencing challenges, we recommend contacting the CIO and your IT department

Supply Chain and Logistics
- Activated supply chain analysis network for deeper look in key areas, mainly grocery supply chain
  - Supply and demand are out of sync
  - Exceeded normally cyclic peaks
  - There is a strain from producer to distributor and from the distributor to the grocery store
- We continue to discuss non-pharmaceutical intervention and social distancing measures
- School closings have put the workforce in high stress
- Some locations have curfews affecting resupply
- We are currently looking at things that are working in areas that were first hit
- Working to add truckers and fuel trucks with extended hours of operation
  - Also, looking at relieving weight limitations
- First report should be out tomorrow morning

Review of Analytical Efforts
- We are trying to understand the medical care and non-medical care supply chain
- Working on non-medical critical infrastructure supply chain
- Last year, CISA developed a list of 55 NCFs
  - This list helps to inform further analysis and reporting
  - Identifying impacts from the tactical and strategic perspectives
- Coordinating with private sector partners for short- and long-term issues

FEMA Region X
- RRCC is operating at Level 3
- State EOCs activated
- Grocery supply impacted
- WA coordination call set up with grocers
- Reaching out to hotels and cruise lines in case of mass quarantine
- Community based testing and mobile testing sites in WA still in development
- Pushing issues to state partners
- OR is at 51 confirmed cases
- The OR Governor has banned seated dining at restaurants and bars
  - Also, gatherings of 25 people or more have been banned for the next month
- OR will be hosting a grocery call tomorrow

Key Concerns and Questions
- One key question that we are processing is transportation through restricted areas
  - This issue is at the state and local level
  - Working with the Department of Transportation
- Hoping to push answers through forums, like these calls
- Another key questions that we continue to receive is the availability of the PPE
  - Recommendation is to coordinate through your state emergency management team
  - We continue to work with HHS for specific answers on prioritization development
- We will post other questions to the NBEOC dashboard
Q&A

• Question:
  o Are there any anticipated disruptions to telecommunications once telehealth takes off?
  Answer:
  o This becomes a last-mile bandwidth issue
  o The telemedicine to the network and the network to the hospital should be looked at
  o TSP is a program available for expediting provision of a new service
  o Telemedicine will increase bandwidth demands but there are ways of assisting services T

• Question:
  o Are the testing sites in WA only for healthcare and first responders, or are they also open to the public?
  Answer:
  o The sites are not open yet, however the priority would most likely go to first responders and the elderly

• Question:
  o Our company works to create parts for truckers, and we are having issues with not being considered essential personnel. I have attempted to contact groups before, and I would like to know who I should contact or where these working groups are at?
  Answer:
  o HHS working groups are focusing on this issue, as well as NRMC
  o This issue is being discussed with White House Task Forces
  o Director Krebs Response: ESF-14 is about coordinating cross-sector activities
  o We can connect after the call and identify requirements to help address the issue
  o The National Emergency declaration has allowed us to put new mechanisms in place

• Question:
  o Is there any way that our facility can get access to PPE?
  Answer:
  o Within state the prioritization is going to be the state EOC manager
  o This conversation is ongoing at HHS
  o The answer is still being flushed out and we will post the answer to the NBEOC dashboard

• Question:
  o Is there any governmental guidance that is going to be issued regarding personnel traveling into restricted access areas or staying out past curfew?
  Answer:
  o Director Krebs Comment: This situation is operating on an unprecedented scale
  o This response is very different to previous response efforts, such as hurricane response
  o We are working back through what defines critical personnel that are going to have access
  o We are building lists now and we understand that not everyone is labeled as critical personnel
  o We are gathering input from the critical infrastructure community
  o One end goal is to release an advisory to the state and local levels

• Question:
  o My employer is saying that CISA has given the business an exemption to CDC guidance. Can you clarify more on this?
  Answer:
  o We are going to request that you reach out to us via email so that we may follow up on this issue
  o We are unaware of CISA issuing any exemptions

• Question:
  o We are concerned that our business may receive closure orders since we are considered non-essential. Is there anything that DHS can do regarding this issue?
  Answer:
  o This is an issue that must be deferred back to the state EOC manager’s office

• Question:
  o Has there been any further prioritization on the NCFs? This would assist in scoping our focus.
• Answer:
  o We are working through the process now
  o We are looking at the NCFs and how they can be disrupted along four different scenarios
    ▪ Commodity
    ▪ Workforce shortage
    ▪ Over demand
    ▪ Under demand

• Question:
  o What would the case be if industries, such as water utilities, could not receive PPE?
• Answer:
  o We recommend that this issue be deferred back to the state EOC manager’s office

• Question:
  o I believe that this issue of accessing restricted areas has not gotten enough attention and better collaboration/coordination is needed.
• Answer:
  o Director Krebs Comment: This response is going to test our current constitutional framework
  o We have issued the access letters to our comms partners
  o We have a workable draft of what we need to do but the document that will be releasing is only an advisory to the state and local governments